

Who will help me when I'm home?

Our Coloplast® Care team of Ostomy Advisors are available for you!
Call us at **1-877-858-2656** or
email us at care-us@coloplast.com



What can the Coloplast Care team help me with?



Assistance with taking care of your ostomy on your own

*Why is it leaking? • How can I stop my skin from being red and irritated?
How do I make the adhesive stick better? • How do I measure my stoma?
I don't remember how to apply this! • I'm worried about odor.
Why is my pouch filling like a balloon? • Can you teach me about my filter?
Why is my stool stuck at the top? • Can products touch my stoma?*



Provide answers to questions about daily life

*Can I shower with my pouch on or off? • Can I sleep on my stomach?
Can I go in the water..swim....hot tub? • How do other people cope with this?
How do I make sure that it stays on when I'm active?
I'm concerned about going back to work. • Do you have travel tips?
Why is it so important to stay hydrated? • Can I get a pouch that isn't clear?*



Help with your products

*Who orders my products? • Who takes my insurance? • Where is my order?
How much do supplies cost? • Do I need to use a ring around my stoma?
What is the difference between a 1-piece system and a 2-piece system?
Can you send me samples?*



When you are enrolled in **Coloplast® Care**, you receive a personalized Coloplast Care Kit! You will receive the kit in the mail a couple days after you have been enrolled in the program.

Your customized Coloplast Care kit is complete with:

- Lifestyle and product education
- Travel bag
- Product samples*
- Home Health letter

To ensure cleanliness, this facility may not have a kit to see in person, but we hope these pictures will help.



Your Care Kit will arrive in this box



Compact travel bag which includes your product samples



Lifestyle and product education

*Limitations apply

Information from Coloplast Care is for educational purposes only. It is not intended to substitute for professional medical advice and should not be interpreted to contain treatment recommendations. You should rely on the healthcare professional who knows your individual history for personal medical advice and diagnosis.